

## Terms of Service

**Payment Terms.** Due to the difficulty with debt collection, all payments for reading requests must be tendered in advance or COD. Direct credit card and PayPal payments accepted. Please direct your payment preference type to [Heavenly Branches](#) at the time of your service request. Please note that all payment transfers are done through the third party platform(s) [Paypal](#), so please be familiar with the privacy policy and terms of use for these third party platforms. [Heavenly Branches](#) is not liable for any mishandling by these third party platforms. In the event of third party mishandling, your claim will be with [Paypal](#) directly. For in-person readings, cash only. [Heavenly Branches](#) does not accept checks or money orders.

**Cancellation Policy.** For in-person sessions by appointment, to cancel you must send the cancellation notice to [Heavenly Branches](#) at least 24 (twenty-four) hours in advance of the appointment. Otherwise you will be bound to pay the session price even if you do not show up for your session. Due to our packed schedule and the number of clientele we handle, cancellations are an enormous burden on our business. Thus, if you book a session, then we rely on your representation that you will fulfill your end of the arrangement and we will of ours. For e-mail written reading reports and recordings, all sales are final and therefore once offer and acceptance have been confirmed, you will be bound to the terms. Again, this is due to our busy schedule and the enormous burden placed on us if and when there are cancellations.

**Service Requested is Not Time Sensitive.** You understand and acknowledge that the service you have requested is not urgent and that time is not of the essence. If, however, your inquiry is urgent or time-sensitive, then separate, additional, written arrangements need to be made with [Heavenly Branches](#). If no such documented, written arrangements are made on timing of delivery, then you hereby assure us that your request and needs are not time-sensitive.

**Refund Policy for Services Rendered.** At [Heavenly Branches](#) we value the unique circumstances surrounding each and every persona and their inquiries. You are requesting a service based upon specialized knowledge and insights tailored to you and your life specifically. Thus, our services are non-refundable. All service fulfillments are final. Nonetheless, we at [Heavenly Branches](#) want to ensure that you glean the most value from your experience with us, and so if you have any questions or concerns, please do not hesitate to reach out. We would be more than happy to attend to you and see what we can do to resolve any concerns you may have. Many people get a reading expecting fun/entertainment, predictions which validate their beliefs, or information that justifies their self image. None of these things have anything to do with what a good divinatory session is about and therefore we cannot promise to deliver a specific set of outcomes based upon your expectation of what you wish to hear.

**Scope of Life Coach Services.** The services provided by [Heavenly Branches](#) are akin to life coaching services and we offer council based upon the testimony of the divinatory arts which are intended to give you a clearer perspective with regard to your life and enable a more conscious capacity for decision making. Your experience with [Heavenly Branches](#) in no way replaces professional counseling from a licensed counselor or therapist and cannot be relied upon in lieu of sound legal, medical, or financial advice from licensed or qualified professionals. [Heavenly Branches](#) in no way diagnoses problems, but rather, suggests creative and intuitive perspectives for understanding your current problems, to help you find those actions you can take to empower yourself in a way that will maximize your individual potentials, harmony and wholeness. [Heavenly Branches](#) strives to help you improve the quality of your life by tapping into your own creativity and intuition. The role of such life coaching style services is supportive. Ultimately we play a supporting role through divination.

**Disclosure of Limitations.** The divinatory-based services [Heavenly Branches](#) should never be used in place of professional counseling. If your inquiry involves the law, finance, or medicine, then you should NOT use our services in lieu of the advice of a licensed or qualified legal, financial, or medical professional. Divinatory services at [Heavenly Branches](#) cannot replace qualified mental health care. A reading sheds its own kind of insight into the nature of a given situation, which is useful and valuable in a variety of ways but again is not to be viewed as a replacement for the services of qualified professionals in a given field.

**Video Reading Recordings.** [Heavenly Branches](#) may, at your option, provide video conference consultations or sessions through third party platforms or hosts, such as Skype or Google Hangout. These video sessions may from time to time be recorded. If a video session is recorded, you will be put on notice in advance of the recording. You are entitled to a copy of the video recording, though processing and administrative charges may apply. Before consenting to a video session, please go over any questions or concerns you may have with [Heavenly Branches](#). By commencing a video session, you are consenting to the terms herein. Likewise, please be advised that you are not permitted to record video sessions without express, written permission from [Heavenly Branches](#). If you would like to record your video session, then please ask before doing so. Reasonable accommodation or arrangements can then be made accordingly. Video and Audio recordings are for your personal use only and not to be utilized as part of video, audio or other content that is going to be broadcast to the public, or for monetary gain.

**Confidentiality.** [Heavenly Branches](#) exercises reasonable diligence in maintaining the confidentiality of your sessions and we will not voluntarily, knowingly, intentionally, or willfully disclose your identity to third parties. However, if [Heavenly Branches](#) genuinely believes disclosure is required to: (1) prevent imminent harm or risk of harm to yourself or to another, (2) meet any applicable law, regulation, legal process, or governmental request, or (3) protect or defend [Heavenly Branches](#) against claims or threats of claims, then [Heavenly Branches](#) reserves the right to do so to the extent reasonably necessary. Please keep in mind that no legally recognized privilege exists between a divinatory professional and client the way a privilege might exist between an attorney and client, doctor and patient, husband and wife, or priest and

penitent. The contents and details of your session may at times be used for teaching purposes, but be assured that your identity will not be shared and the intimate details of what was discussed will be obscured so that only the essential pieces that are necessary to illustrate and example of technique are utilized.

**Fortune Telling Laws.** Pursuant to applicable laws of certain jurisdictions, a person can be guilty of fortune telling, still outlawed in certain places, when for a fee or compensation, that person claims or pretends to tell fortunes, or holds him or herself out as being able, by claimed or pretended use of occult powers, to answer questions or give advice on personal matters or to exorcise, influence, or affect evil spirits or curses, unless otherwise done so explicitly for entertainment purposes only. Any and all services provided by [Heavenly Branches](#) neither claims nor pretends to tell fortunes and neither claims nor pretends to use occult powers in ways that would run against such laws.

**For Entertainment Purposes Only.** In certain jurisdictions, the divinatory-based services provided by [Heavenly Branches](#) would require a clear disclaimer that such services are for entertainment purposes only. Thus, if such a law applies to any sessions between us, then you are hereby on notice that our session is and can be for entertainment purposes only. Nonetheless, we will always treat you with the humility and respect you deserve as a human being and not as a soulless consumer or spectator. Irrespective of the law, we treat our human connection with you with reverence, faith, and integrity.

**Reservation of Right.** From time to time, as would be ordinary for any business, [Heavenly Branches](#) may modify the Terms of Service and we reserve the right to do so at our discretion accordingly. The terms your service with us will be bound by will be the terms applicable at the time your service was rendered.

**Contact.** If you have any questions or concerns about our Terms of Service and company policy, please contact [liberastronomiae@gmail.com](mailto:liberastronomiae@gmail.com)

BY CONTACTING [Heavenly Branches](#) FOR A READING, YOU ARE IN EFFECT ACKNOWLEDGING AND AGREEING TO THE FOREGOING TERMS OF SERVICE.

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